**Job Title: Manager ─ IT functions and services**

**Location:** National Co-operative Exports Limited (NCEL), Delhi

**Reporting**: Managing Director, NCEL

**Company Description**

National Co-operative Exports Limited (NCEL) is a distinguished national-level cooperative created with the approval of the Union Government and the Ministry of Cooperation in 2023 and registered under the Multi-State Co-operative Societies Act, 2002. It is promoted by four prominent co-operative institutions –

The Gujarat Co-operative Milk Marketing Federation (GCMMF, popularly known as the AMUL), Indian Farmers Fertiliser Cooperative Limited (IFFCO), Krishak Bharati Co-operative Limited (KRIBHCO), National Agricultural Co-operative Marketing Federation of India Limited (NAFED) – and National Co-operative Development Corporation (NCDC).

**Job Summary:**

We are seeking a highly qualified and experienced Manager – IT functions and services to lead our IT strategy and operations who wants to be a part of a pioneering initiative under the Ministry of Cooperation, contributing to the growth and efficiency of India’s cooperative export sector. The ideal candidate will possess expertise in ERP systems, cloud computing, hyperscalers, cybersecurity, BI tools, and AI-enabled RPA technologies.

**Key Responsibilities:**

* **Technology Strategy & Leadership:**
  + Develop and implement the company’s technology strategy to align with business objectives.
  + Lead the technology team, fostering a culture of innovation, collaboration, and continuous improvement.
  + Collaborate with executive leadership to integrate technology initiatives with overall business goals.
* **ERP Systems:**
  + Oversee the selection, implementation, and management of ERP systems to ensure seamless integration and operational efficiency.
  + Evaluate and optimise ERP processes and workflows to enhance productivity and business performance.
* **Cloud Computing & Hyperscalers:**
  + Manage cloud infrastructure and services, including partnerships with hyperscale providers (e.g., AWS, Azure, Google Cloud).
  + Drive cloud adoption strategies, ensuring scalable, cost-effective, and secure solutions.
* **Cybersecurity:**
  + Develop and enforce robust cybersecurity policies and procedures to protect the organisation’s data and technology assets.
  + Stay abreast of emerging threats and cybersecurity trends, implementing proactive measures to mitigate risks.
* **Business Intelligence (BI):**
  + Oversee the implementation and management of BI tools and platforms to support data-driven decision-making.
  + Ensure data accuracy, accessibility, and usability across the organisation.
* **AI-Enabled Robotic Process Automation (RPA):**
  + Lead the development and deployment of AI-enabled RPA solutions to streamline and automate business processes.
  + Evaluate and integrate emerging AI technologies to drive innovation and operational efficiency.
* **Productivity Tools:**
  + Manage and optimise standard productivity tools (e.g., collaboration software, office suites) to enhance employee effectiveness.
  + Stay informed about technological advancements in productivity tools and recommend updates or changes as needed.
* **Vendor & Stakeholder Management:**
  + Build and maintain relationships with technology vendors, partners, and stakeholders.
  + Negotiate contracts and manage vendor performance to ensure service quality and value.
* **Budget & Resource Management:**
  + Develop and manage the technology budget, ensuring cost-effective investment in technology solutions.
  + Allocate resources effectively to support technology initiatives and projects.
* **Compliance & Governance:**
  + Ensure compliance with relevant regulations, standards, and best practices in technology and data management.
  + Implement governance frameworks to manage technology risk and ensure ethical use of technology.

**Qualifications:**

* Bachelor’s degree in Computer Science, Information Technology, Engineering, or a related field; Master’s degree or MBA preferred.
* 10+ years proven experience as a Manager or similar leadership role in a technology-driven organisation.
* Strong knowledge of ERP systems, cloud computing, hyperscalers, cybersecurity, BI tools, and AI-enabled RPA technologies.
* Demonstrated success in developing and executing technology strategies that drive business results.
* Excellent leadership, communication, and interpersonal skills.
* Ability to manage multiple projects and priorities in a fast-paced environment.
* Strong analytical and problem-solving abilities with a focus on innovation and continuous improvement.
* Prior experience in scaling up Greenfield or Brownfield projects during current or prior stints.

**Benefits:**

* Competitive salary
* Opportunities for career growth and development in a dynamic environment

**How to apply:** Interested candidates are invited to send their resume and cover letter to [career@ncel.coop](mailto:career@ncel.coop). Please include “**Manager – IT functions and services”** in the subject line.